

## WAVECONTROL, S.L. PRODUCT WARRANTY

WAVECONTROL, S.L. (hereinafter referred as “WAVECONTROL”), with its registered office at Carrer de Pallars 65-71, 08018 Barcelona (Spain), and with tax identification number B-61459293, registered on the Barcelona Mercantile Registry in Volume 30128, Page 98, Sheet 165.556, entry number 1, warrants hereby to the Customer that all the Products sold by WAVECONTROL (i) conform to the nature, amount and quality specified in the pertinent Accepted Order under which they are supplied, and (ii) that they comply with all the current applicable provisions of law and regulations relating to or governing the nature, amount, quality, suitability for intended use, packaging, wrapping, labelling, sale, offer for sale, composition or content of those Products in the country where they are marketed, (iii) that they will be free of any substantial defects of materials or manufacture, and (iv) that they are not subject to any illicit lien or title.

### **Legal warranty:**

For all Products purchased from WAVECONTROL, the Customer will benefit from the legal warranty corresponding to the specific type of Product.

There will be no liability for any lack of conformity of which the Customer was aware or of which it could not have been unaware at the time of entering into the agreement.

The warranty does not cover any defects caused by intended use or wear and tear of the Products or any defects caused by blows or inappropriate use.

### **Term of the warranty:**

WAVECONTROL will honour the warranty against any lack of conformity that may arise within two (2) years from the date of delivery. Unless demonstrated otherwise, delivery will be held to occur as of the date shown on the bill or on the pertinent delivery note, if later. The Customer must notify WAVECONTROL as to the lack of conformity within two (2) months from the date when they become aware of that circumstance.

### **Instructions on how to obtain warranty service for your product, and product support:**

To obtain warranty service you must:

- 1) contact WAVECONTROL (or distributor) to obtain authorization to return the product; an RMA (Return Merchandise Authorization) form will be supplied,
- 2) return the RMA form duly filled; the resulting RMA number must be displayed on or included in the returned product's packaging, together with a copy of the original purchase receipt that reflects the purchase date,
- 3) deliver the product, freight prepaid, in either its original packaging or packaging affording an equal degree of protection to a designated WAVECONTROL authorized service facility.

It is your responsibility to properly protect and package the products for transportation and to backup any data, software, content or other materials you may have stored or preserved on your unit (if applicable). It is likely that such data, software, or other materials will be lost or reformatted during service and WAVECONTROL will not be responsible for any such damage or loss.

**Coverage:**

This Limited Warranty is valid only in the country of purchase. This Warranty only covers defects in material or workmanship during ordinary use; it does not cover product issues caused by any other reason, including but not limited to product issues due to improper operation, lack of calibrations, force majeure, acts of God, misuse, accidental damage, abuse, limitations of technology, or modification of or to any part of the WAVECONTROL product. This Limited Warranty does not cover consumables (such batteries) or WAVECONTROL products sold AS IS or WITH ALL FAULTS. This Limited Warranty is invalid if the factory serial numbers or bar codes have been altered or removed from the product, or if the warranty seal is broken or removed from the product. This Limited Warranty does not cover technical assistance or service for operation or installation. Batteries have a Limited Warranty of 6 months.

This Limited Warranty covers only the hardware components packaged with the Product. It does not cover technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the Product; any such software is provided "AS IS" unless expressly provided for in any enclosed software Limited Warranty.

WAVECONTROL will not be liable for any inappropriateness of the Products for the aims pursued by the Customer.

Please visit WAVECONTROL's website for up to date contact information:

<http://www.wavecontrol.com/>  
[service@wavecontrol.com](mailto:service@wavecontrol.com)